

Worried about a parent or loved one?

£30
PER HOME VISIT

You're not alone. Many of Kev's bookings come from sons and daughters who are concerned about a parent struggling with technology, nearly falling for a scam, or missing video calls from the grandchildren. This guide explains how we can help.

✓ DBS Checked







✓ Fully Insured

✓ 5-Star Rated

✓ You can book for them

SIGNS YOUR PARENT MAY NEED HELP

COMMON THINGS FAMILIES TELL ME

-  "Mum keeps getting calls she's worried are scams and doesn't know what to do."
-  "Dad's laptop is really slow and he's convinced it has a virus."
-  "The Wi-Fi keeps dropping and she can't get it to work again herself."
-  "He can't figure out how to FaceTime the grandkids and it's really upsetting him."
-  "Her Smart TV changed and she can't find her programmes any more."
-  "He nearly gave his bank details to someone pretending to be from Amazon."

WHAT KEV HELPS WITH

IN-HOME HELP COVERS

- ✓ **Phones & tablets** — setup, apps, photos, video calls, updates
- ✓ **Computers & laptops** — slow PCs, viruses, lost files, Windows updates
- ✓ **Wi-Fi & internet** — weak signal, devices that won't connect, new routers
- ✓ **Smart TVs & streaming** — BBC iPlayer, Netflix, remote controls
- ✓ **Online safety & scams** — how to spot them, what to do, staying protected
- ✓ **Understanding AI** — Alexa, Siri, ChatGPT explained in plain English

HOW TO BOOK FOR SOMEONE ELSE

IT'S SIMPLE

- 1 Call Kev: 07946 638 247**
Tell him what's going on — you don't need to be an expert. He'll listen and ask the right questions.
- 2 Pick a time that suits them**
You don't need to be there. Your parent just needs to let Kev in.
- 3 Kev visits & sends you an update**
After every visit, Kev is happy to send you a quick message on what was done.

MONTHLY PLANS — ONGOING PEACE OF MIND

CHOOSE A PLAN FOR THEM

Essential Support Priority call-back + 1 visit/month included	£14.99 /mo
Full Cover 2 visits/month + same-week response	£24.99 /mo
Family Peace of Mind Unlimited call support + monthly visits	£39.99 /mo

No contracts • Cancel anytime • See full details at thedigitalneighbour.co.uk/pricing

WHY FAMILIES TRUST KEV

FULLY VERIFIED & TRUSTED

- ✓ DBS (Disclosure & Barring Service) checked — certificate shown on arrival
- ✓ Fully insured — public liability & professional indemnity
- ✓ 5-star rated by families and older adults across Milton Keynes
- ✓ GDPR compliant — your parent's information is never shared
- ✓ Plain-English help — no rushing, no jargon, no judgement
- ✓ After-visit update sent to you on request — complete transparency

"I believe tech should feel like a friend — not a frustration. Every visit, I leave when your parent feels confident — not just fixed."

Kev — Founder, The Digital Neighbour

Book a visit for your parent today

Free 15-minute call • No obligation • Same-week appointments

07946 638 247

Or use the contact form at thedigitalneighbour.co.uk

